

## Lakota, Michael

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**From:** Honey Joy Andres (DHL US) <honey\_joy.andres@dhl.com>  
**Sent:** Monday, July 20, 2020 4:39 PM  
**To:** Romeu-Matta, Xavier  
**Cc:** US CS Documents; Angelica Arroyo (DHL US)  
**Subject:** [EXTERNAL] DHL Waybill Number 4707250866

Hello Xavier,

Good day!

I am following up with you about your shipment with waybill number 4707250866. We do apologize for the late follow up. Please be advise that as per our station in Denmark, the shipment has been delivered without a signature as our courier were avoiding physical contact due to Covid-19. However, the person who received the shipment identified themselves to be a CASPER MULLER.

We do apologize for the inconvenience and appreciate your patience in allowing us to resolve this issue on your shipment. I will now go ahead and close our file with no further action. Should you have any questions or inquiries, you can contact us at 877-297-6031.

Thank you for choosing DHL Express.

Best Regards,

**Honey Andres**  
Customer Care Research Specialist

**DHL Express, USA**  
1910 W Rio Salado Pkwy  
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